

SCHEDULING+ FOR THE HEALTH INDUSTRY

Doctors, dentists, physiotherapists and other health professionals can benefit from having a way to accept online bookings for their clinic. Let's look at an example of how a **dentist** might use Mono Scheduling+.

Key information about the business:

- Number of dentists: 3
- Booking methods: They only take phone calls and emails
- Booking management: Appointments are managed by the dentists

Which plan should you offer?

The Classic Plan is sufficient for the dentist's needs.

The practice has three employees and requires basic functionality such as unlimited appointments, a shared Timify calendar, and confirmation emails.

While they may consider advanced features in the future, for now, a simple booking solution will help attract more new customers and improve efficiency.

Let's set up Scheduling+ for the dentist

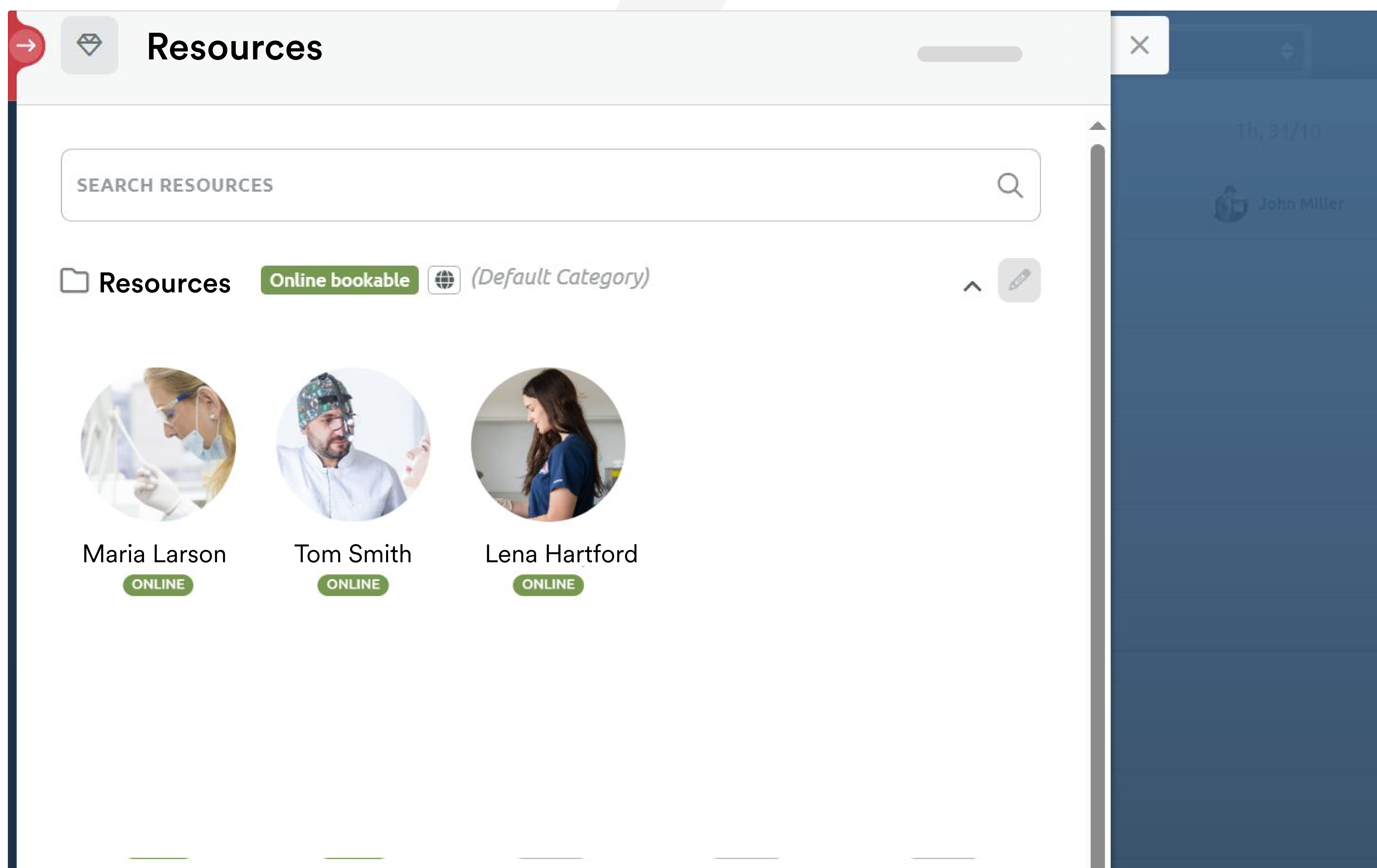
The dentist opted for Scheduling+ Classic – 3 Resources.

After you, as their provider, have guided them through the subscription set-up as described in our [onboarding guide](#), the dentist is now ready to start setting up their appointments.

SETTING UP RESOURCES

Who or what is needed for the appointment?

Resources are items or people needed for the appointment. In this case, each **dentist** would be a **resource**.

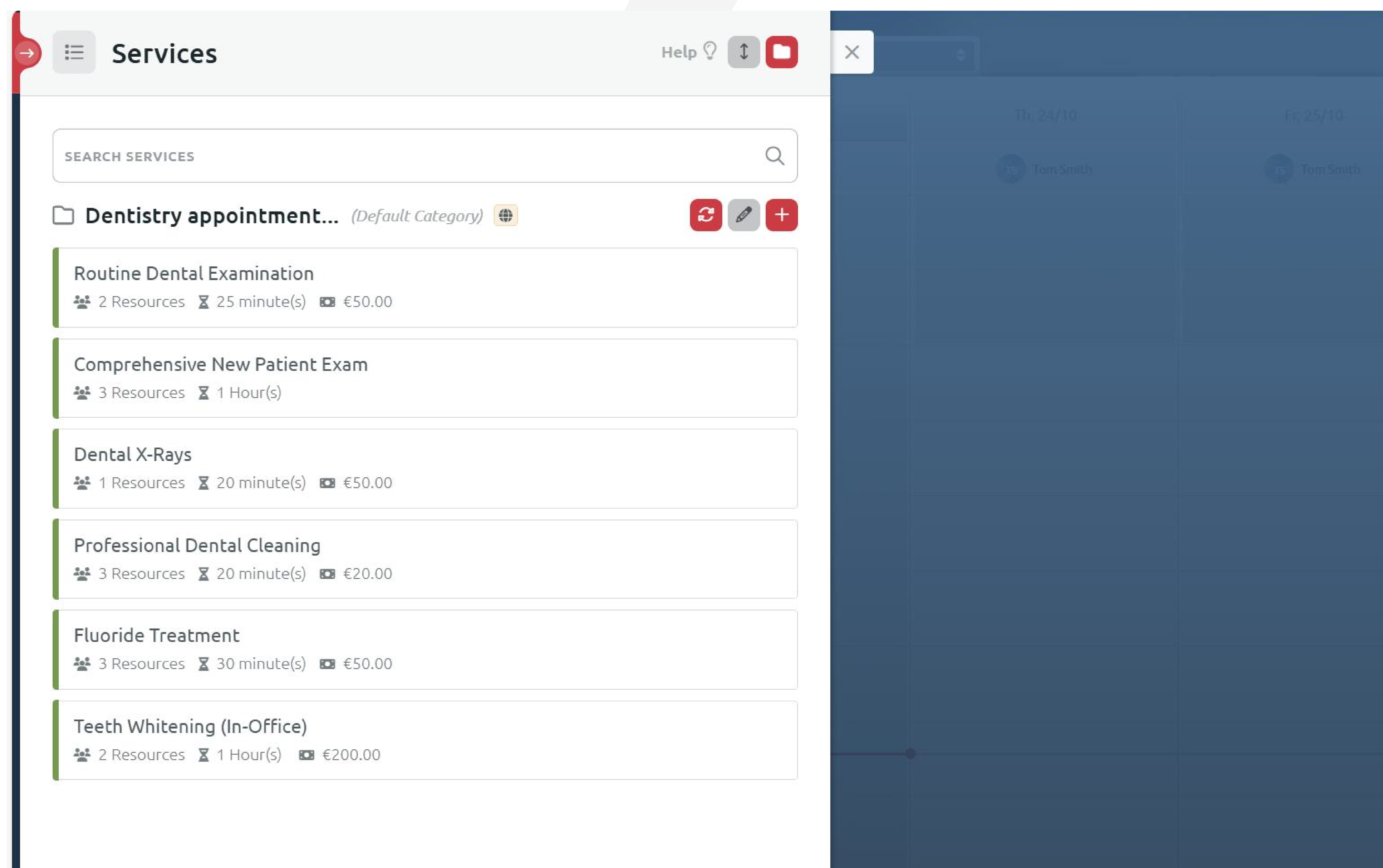


- Navigate to **Management > Resources** to set up each dentist/resource, their availability and information.
- You can also **invite each dentist** to become a user of the Timify App. That way, they can manage their own appointments from the shared Timify calendar.
- The number of resources available in the app corresponds to the **plan** you have chosen. For the Classic Plan, you will be able to see 3 resources.

SETTING UP SERVICES

What services can visitors book?

A service is the event or appointment that the visitor can book. In this case, a **service** could be a **dentist check-up**, for example.



- From the Timify App, navigate to **Management > Services**.
- Click the **+ icon** to add a new service, for example a check-up, x-ray, or cleaning.
- Scheduling+ comes with an **unlimited number of services**, regardless of the plan.
- Choose which resources should be available for each service. In this case all dentists are available for all services.

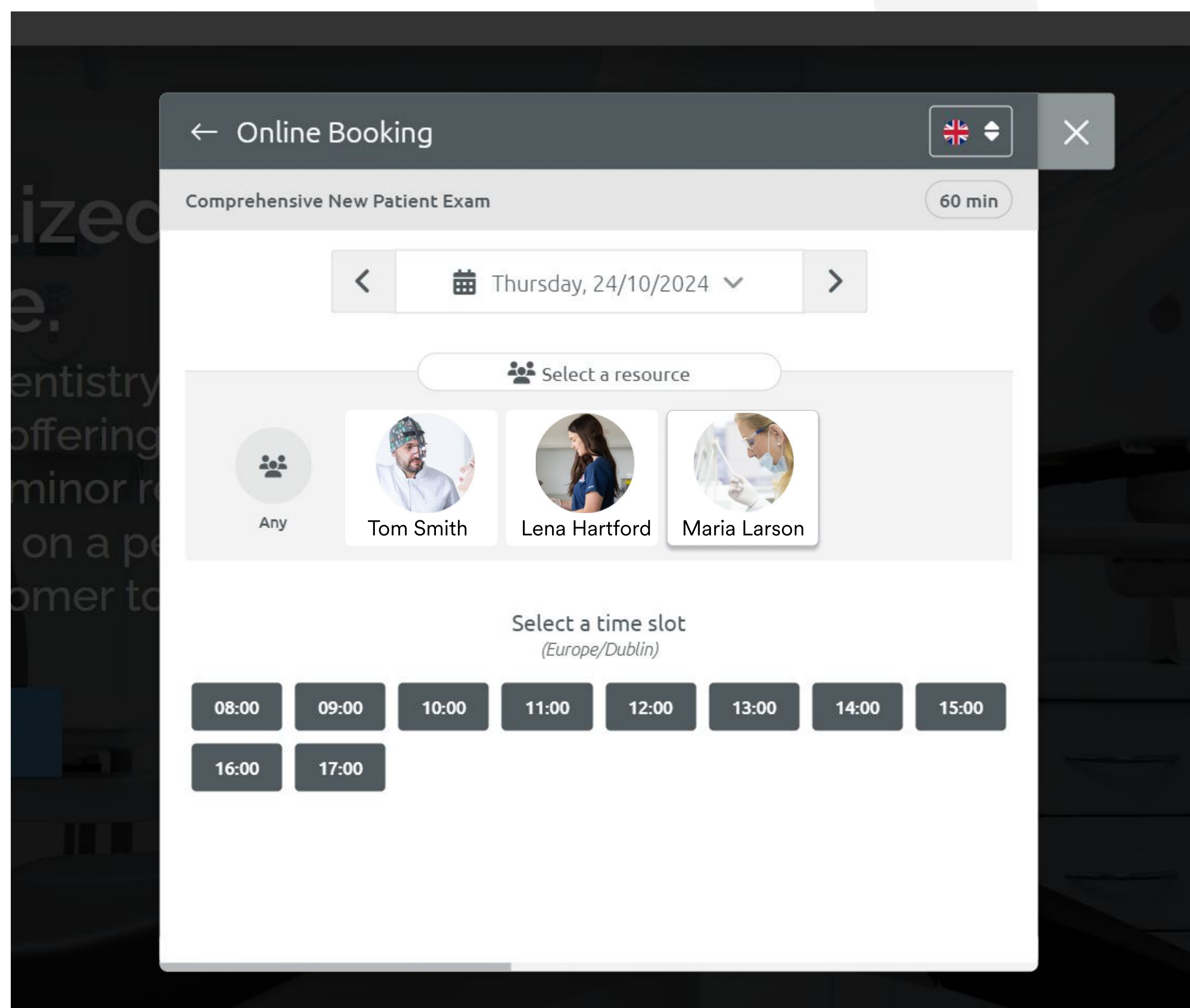
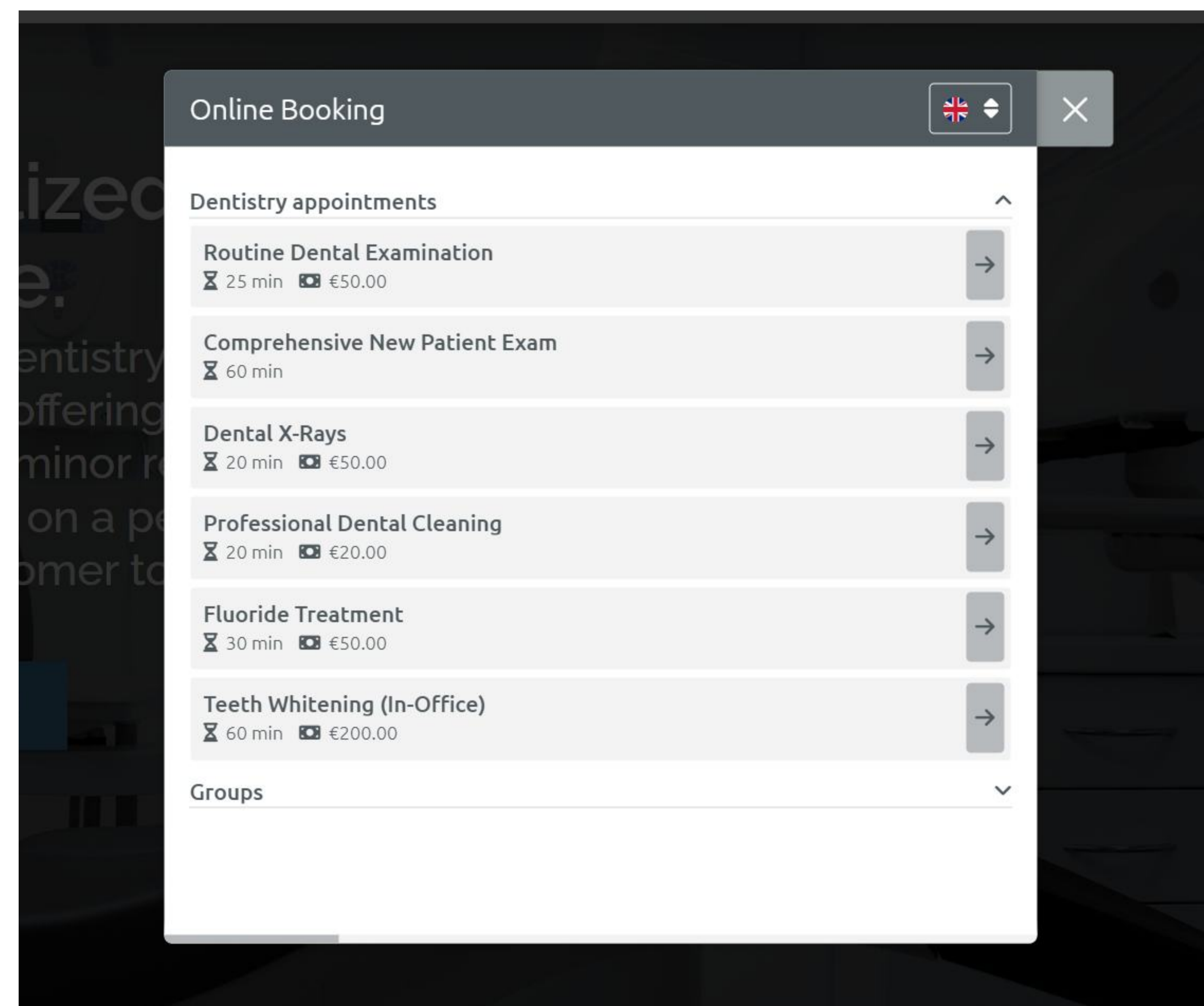
BOOKING AN APPOINTMENT

The booking experience

What does it look like when a site visitor books an appointment with this dentist online?

First, the visitor clicks the **'Book now'** button.

A pop-up appears with a **list of the services**.



Now, visitors can choose **which dentist** they prefer (or they can simply select "Any").

They can choose **the time** of their appointment, subject to the dentist's availability.

Then, they can enter their details and **finalize the appointment**.